

About Us



VISION

An enabling environment for TAOUEL members delivering quality sanitation services for clean and safe communities in Uganda.



MISSION

We represent the interests of our members through strategic partnerships, capacity development and advocacy to contribute towards a conducive working environment for safely managed sanitation.

Founded in 2017, The Association of Uganda Emptiers Limited (TAOUEL) provides a common voice to represent the interests of its members, while at the same time supporting government authorities in monitoring members' compliance with safety standards in pit emptying. TAOUEL's main focus is to actively engage key stakeholders in the sector to work towards a more conducive business environment for pit emptiers.

TAOUEL has partnered and works together with Kampala Capital City Authority (KCCA) and National Environmental Management Authority (NEMA) to address the gap between available emptying services and the vast sanitation needs of communities in the Kampala metropolitan area.

Since then, TAOUEL has recorded a number of significant achievements:



Reduction of illegal dumping of faecal sludge, positively impacting the environment and aquatic life in Lake Victoria.



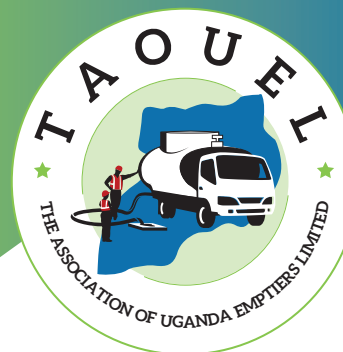
Increased formalization of the sub-sector enabling members to operate viable emptying businesses in line with legal requirements.



Emergence and establishment of female entrepreneurs and operators in the previously male-dominated sector.



Sensitization campaigns in informal settlements on proper use and maintenance of toilets.



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This document has been developed by The Association of Uganda Emptiers Limited (TAOUEL) with support from the Civil Society in Uganda Support Programme (CUSP) which is implemented by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH with financial support from the European Union and the German government. However, the contents of this publication are the sole responsibility of The Association of Uganda Emptiers Limited (TAOUEL) and can under no circumstances be regarded as reflecting the position of the European Union or the German Government and GIZ.



2022 - 2026
STRATEGIC PLAN

Co-funded by:



implemented by
giz Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

The Strategic Planning Process

The effective management of faecal sludge remains a challenge in Uganda and particularly in Greater Kampala Metropolitan Area (GKMA) affecting standards of living, health and environmental protection efforts particularly in low-income settlements.

Representing the interests of service providers in the emptying business of on-site sanitation facilities, the Association of Uganda Emptiers is an important private sector representative in the sanitation sub-sector and faecal sludge management (FSM) in particular.

Having recognized the importance of a conducive environment to benefit not only its members but also their clients, the Association has developed a comprehensive five-year Strategic Plan. To do so, the Association consulted widely among members, communities and stakeholders to ensure ownership and buy-in. GIZ, TAOUEL's long-time partner, supported the strategic planning process with both financial resources and technical expertise under its Civil Society in Uganda Support Programme (CUSP).

Mindful of fair representation of all members and required competencies, five female and four male members were appointed by the Executive Committee to form the Strategic Planning Task Force. To ensure the strategy was grounded in the needs of its members as well as the communities they are serving, the Task Force undertook two stakeholder consultation processes; (i) internally for Association members to express their needs and expectations, and (ii) externally for community members to give their opinion on how best they can be served.

Taking on the information collected from Association members, community focus groups and interviews with regulatory bodies, the Task Force compiled the information as a basis for making strategic choices. In a series of workshops, the team developed a five-year Strategic Plan document that was later validated by the Association's membership and approved by the Board.

The Strategic Plan identifies **four priority goals** to be addressed over the next five years shown here on the right. It also includes a detailed workplan for how the strategic objectives laid out in the plan will be achieved, and examines the resources, financial or otherwise, that will be required to execute the activities set forth.

For more information please contact the TAOUEL Secretariat (see contact details on rear panel)

